

# FLORENCE SPRINGS

## YURTS VILLAGE

### 2017 Terms & Conditions

- (1) A Non-refundable Holding Deposit will be taken upon booking via the online booking system.
- (2) Within 24hours of your booking, you would need to call Florence Springs on 01646 652000, to complete your deposit with a £100.00 non-refundable payment. This secures your booking. Booking line open 9.30am to 5.30pm
- (3) The remaining balance is due 8 weeks before your booking date.
- (4) Any cancelations made more than 8 weeks away from your booking, will result in your deposit being lost.
- (5) Cancelations made within the 8 week final period; a refund is only issued if we can re-sell the yurt or pitch. If we can re-sell your booking, a refund is issued minus the deposit and a £50.00 admin fee.

Please note - 2% charge on credit card payments

(We recommend that you take out holiday insurance to cover any cancelations)